Contact Us

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Absent? Let us know.(https://www.cmsk12.org/families/attendance/absent)

Select a Language English

Contact Us

Contact FACE!

Charlotte-Mecklenburg Schools aims to provide all constituents with the CROWN Experience, we are excited to utilize a new customer service tool “Onflo”.

Onflo helps us build trust and open the lines of 2-way communication between parents, staff, students, and our community. CMS wants to ensure that we make it easy for you to contact us at your convenience — anytime, anywhere.

With Onflo simply select from the topics, departments and schools below to ask a question, submit a comment, or share a success. Please provide as much information as possible. We value your feedback!

How can we help?

Search Search

To improve response and follow-up, all forms now require email authentication.

If you need to report an immediate student or school safety concern, please use the 24/7 monitored Say Something Anonymous Reporting System or contact the CMS 24/7 Police Dispatch Center for immediate safety concerns at (980) 343-6030.

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